



ROYAL AVIATION MUSEUM OF WESTERN CANADA

Position: Volunteer Museum Ambassador

Location: 2088 Wellington Avenue, Winnipeg, Manitoba

Time Commitment: Shifts are expected to range from 3-4 hours. Weekend and Weekday opportunities available.

Volunteering at Royal Aviation Museum of Western Canada (RAMWC)

RAMWC is a non-profit dedicated to preserving the history of aviation in Western Canada. The museum showcases 27 aircraft and many unique aviation artefacts from its collection presented with a story-driven approach. We offer a social and interactive place to volunteer. We are seeking volunteers who are enthusiastic in sharing our mission: to preserve and promote the stories of aviation in western and northern Canada while educating, entertaining and inspiring.

Position:

Volunteering on the Visitor Experience team, the Museum Ambassador will welcome and engage with visitors to ensure they have a positive experience during their visit. They will help orientate visitors and offer services as needed. Ambassadors can also sign up for volunteer roles and activities at our public events. They will receive training on how to promote a safe environment and how to prevent damage happening to the exhibits. Ambassadors have opportunities to learn about the exhibits in the galleries, leading to Gallery Interpreter and other roles, if desired.

Responsibilities:

- Greet visitors with a warm and friendly welcome
- Respond to inquires, as needed
- Observe and report irregular activities and safety issues to the Supervisor on Duty
- Assist visitors with attaining a mobility device when needed
- Be knowledgeable of the museum's events and the location of the exhibits
- Assist in the interactive zones and with activities during public events, as needed

Requirements:

- Enjoys interacting with diverse groups
- A positive attitude, strong interpersonal skills, a real people person
- Strong communication skills
- A problem-solver who can adapt to meet the needs of varying interests
- Able to work independently and in a team setting
- Successful result in a Criminal Record Check with Vulnerable Sector Search

The Royal Aviation Museum of Western Canada seeks to honour and commemorate the history of Indigenous Peoples and aviation in Western Canada while engaging with the complex history of travel, trade, and relationships in this place. We are committed to the calls to actions of the Truth and Reconciliation Commission and facilitating a safe space for reconciliation to occur.

The new home of the Royal Aviation Museum of Western Canada is located on Treaty 1 territory, the traditional territory of Anishinaabe, Cree, Oji-Cree, Dakota, Lakota and Dene Peoples, and the homeland of the Métis Nation.

We respect the Treaties that were made on these territories, we acknowledge the harms and mistakes of the past, and we dedicate ourselves to move forward in partnership with Indigenous communities in a spirit of reconciliation and collaboration.